

Quality Policy

Karlka Recruiting Group (the Company) are committed to our clients; providing quality recruitment labour hire and placement services in a creative and innovative manner and the continual improvement of our services and operating systems.

To achieve this in a legal and efficient manner, we have established a quality program that gives our clients assurance the services provided, will meet current and future requirements.

Above all, we commit to dealing openly with our clients, employees and suppliers; to make sure we maintain honest, open and positive relationships; recognising these relationships are dynamic and need constant care and management.

Our program includes a quality management system based upon ISO 9001 Quality Management Systems (QMS) and other standards as required by our Company to meet client's needs and expectations.

Karlka Recruiting Group commits to complying with the requirements of ISO 9001 QMS, specifically the implementation of objectives and targets as defined in the current management plans:

- Maintain our objectives and targets
- Observe and comply with all statutory and regulatory requirements
- Commitment to the achievement of high standard of customer service and satisfaction
- Maintain consistent professional and ethical standards as defined by the Recruitment and Consulting Services Association – Australia and New Zealand
- To maintain a professional reputation and image



A member of the KRG Executive Team



Date